

**Contact Management Solutions
Experts in Customer
Relationship Management
through
GoldMine®**

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Linked Document Mover

User Guide

Further help and support

Visit the Prior Analytics Web Site at www.prior-analytics.com or send an e-mail describing your problem to support@prior-analytics.com.

Disclaimer and Notice to Users

The information in this Training Manual is distributed on an 'as is' basis without warranty. While every precaution has been taken in the preparation of this manual, Prior Analytics Ltd shall assume no liability to any person or entity with respect to any liability, loss or damage caused or alleged to be caused directly or indirectly by the instructions contained in this manual. All scenarios described herein are fictional.



Contents

Contents	2
1. Linked Document Mover - User Guide	3
2. SQL Queries	4

1. Linked Document Mover – User Guide

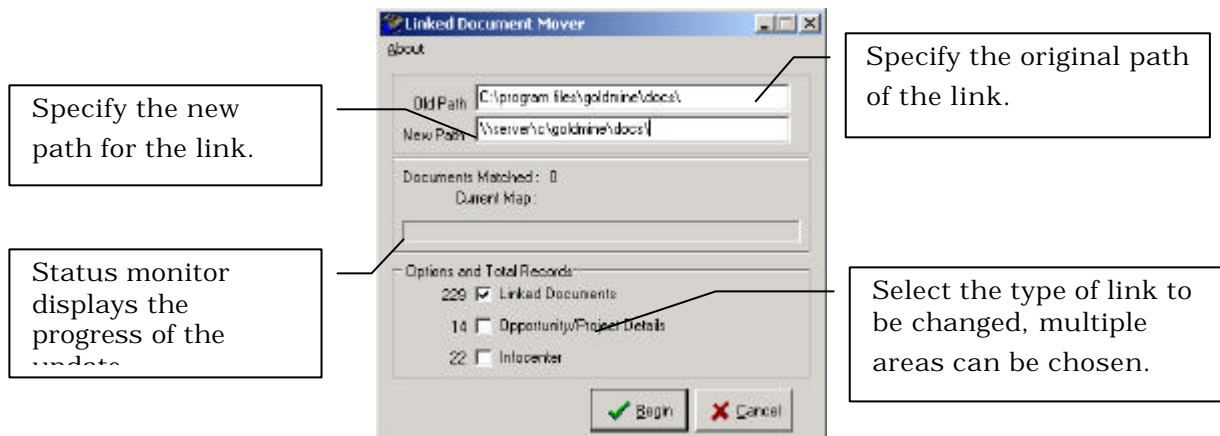
Disclaimer: The Linked Document Mover is a utility provided by Prior Analytics Limited entirely free of charge. Whilst all possible effort has been made to ensure that the Linked Document Mover functions correctly Prior Analytics Limited cannot be held responsible for any loss of data to your system. Therefore it is used entirely at the users own risk and we advise that a full backup is made before using the program.

The Linked Document Mover allows the links to documents held within GoldMine to be updated globally. The program allows global changes to the document links in the

- Info Centre
- Links tab
- Opportunity & Project Manager

It is entirely synchronisation aware and will make the necessary updates to the Transaction Logs.

It works by searching for an existing path to documents and once found will update the path with a newly specified path.



For example using the Link Document Mover if the Old Path is specified as:

c:\program files\GoldMine\Docs

and the new path is be specified as:

\\server\c\GoldMine\Docs

Then this would mean that all documents that have the path

c:\program files\GoldMine\Docs

Would be changed to

\\server\c\GoldMine\Docs

So the document originally found at:

c:\program files\GoldMine\Docs\Marketing\example.doc

would then become

\\server\c\GoldMine\Docs\Marketing\example.doc

Ensure you make a backup of your data before beginning the process you will not be able to undo changes.

2. SQL Queries

To check the linked documents that exist within your system use the following SQL queries.

To check the paths for the LinkSelect * from ContSupp where rectype = 'L'
The fields that contain the linked document information are:
Address1, Address2, Linkdoc

Select * from Infomine where Linkdoc like '%FILENAME=%'

Select * from Opmgr where

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